



SOUTH AFRICAN HAJJ & UMRAH COUNCIL **NATIONAL OFFICE**

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7th December 2011

As salaam mu alaykum w/w..

The South African Hajj an Umrah Council herewith invites Hujjaj that have returned from Hajj 1432H (2011) to forward any complaints that they have which were not resolved in the Kingdom of Saudi Arabia.

Such complaints must be in writing and accompanied by the supporting documentation in support of such claim – example – contracts and any other agreements between the Hajji and Hajj Operator.

All complaints are to be directed to the Secretary General – SAHUC by email (Shaheen@netactive.co.za) or by fax 086 672 4913 or by registered mail to BOX 787616 Sandton 2146.

Complaints must reach SAHUC by the close of business on Friday 13th January 2012 insha-ALLAH.

Mediation dates will be set and complainants advised of their respective times.

Shukran,

Electronically signed

For and behalf of:
The South African Hajj and Umrah Council
Shaheen Essop
Secretary General

National Executive: Imam Hashim Salie (President), Ebrahim Vawda (1st Deputy President), Qari Moosa Seedat (2nd Deputy President), Shaheen Essop (Secretary General), Ebrahim Simjee (Asst. Secretary General), Asif Essop (Treasurer), Farouk Adams (asst. Treasurer)